

From: [Townsend, MarkS](#)
To: [Ragon, Derek](#); [Shyu, Maggy](#)
Subject: RE: M6H1 P540 FW: M6H1 - Harvey response: IMT mailbox time stamps
Date: Friday, September 1, 2017 8:48:50 AM

Please, going forward, email break/fix to epacallcenter@epa.gov to cause a helpdesk ticket to be created.

I need specific name and information as we have over 20 mailboxes now for Harvey.

Mark S Townsend
Task Lead / Help Desk Support Services Specialist
Team Spry, a contractor for EPA Region6 Dallas TX
214-665-8103

-----Original Message-----

From: Ragon, Derek
Sent: Thursday, August 31, 2017 6:42 PM
To: Shyu, Maggy <Shyu.Maggy@epa.gov>; Townsend, MarkS <Townsend.MarkS@epa.gov>
Subject: M6H1 P540 FW: M6H1 - Harvey response: IMT mailbox time stamps

Maggy/Mark,

Can we investigate this and fix? It is important to get this correct.

Please advise.

Thanks,

Derek

P. Derek Ragon
SF Information/Logistics Manager
USEPA R6 Dallas, TX 75202
ofc: (214) 665-7362
mob: (214) 463-9041

-----Original Message-----

From: Larson, Darrin
Sent: Thursday, August 31, 2017 6:18 PM
To: Ragon, Derek <Ragon.Derek@epa.gov>
Subject: M6H1 - Harvey response: IMT mailbox time stamps

The time stamps on the emails sent from the IMT mailboxes are way off. Is there any way to fix this so that we can tell when things were really sent?

Sent from my iPhone